

Emergency Management Plan

Board Approval:

The Alfriston College Board support and approves this Emergency Management Plan (EMP)

Approved by:

			Presiding Member, Alfriston College Board
			School Leader
Signature	Name	Date	Position

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ALFRISTON COLLEGE

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School / ECE Emergency contacts	Name Robert Solomone Role School Leader Phone Ext 801 Mobile +64 27 274 3336 Name Teshwill Martin Role Property Leader Phone Ext 827 Mobile +64 27 338 5257
Radio	Our local station for emergency information is: RNZ National 101.4FM / 756AM
Auckland Council Public Information Management	021 837 176
Last revised	May 2023
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Scenario last tested	Fire
Date last training	04.04.2019

Version 19.01

Introduction

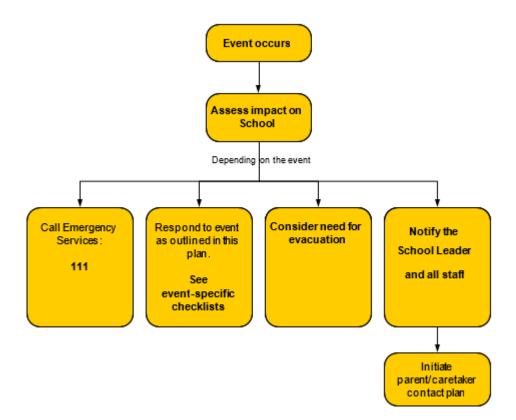
This plan outlines how Alfriston College will respond in the event of an emergency.

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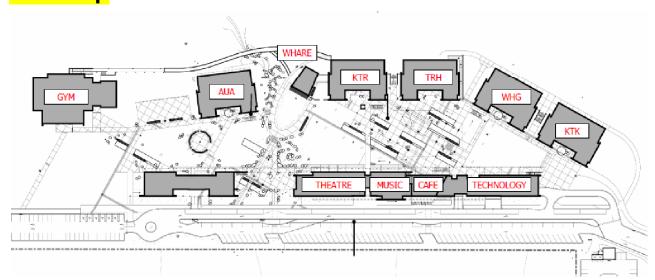
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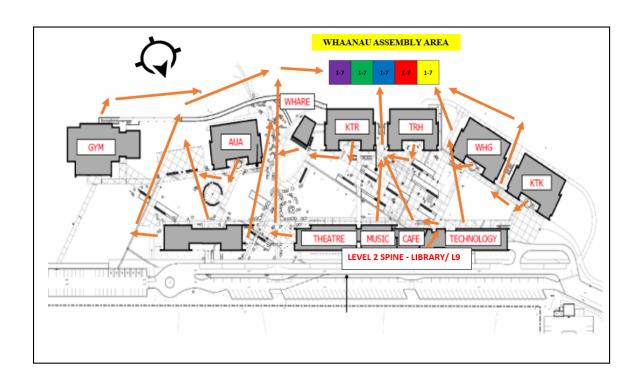
Basic emergency response process

While every event is unique, there are some basic steps to follow when responding to any emergency, which are outlined below:



Site map

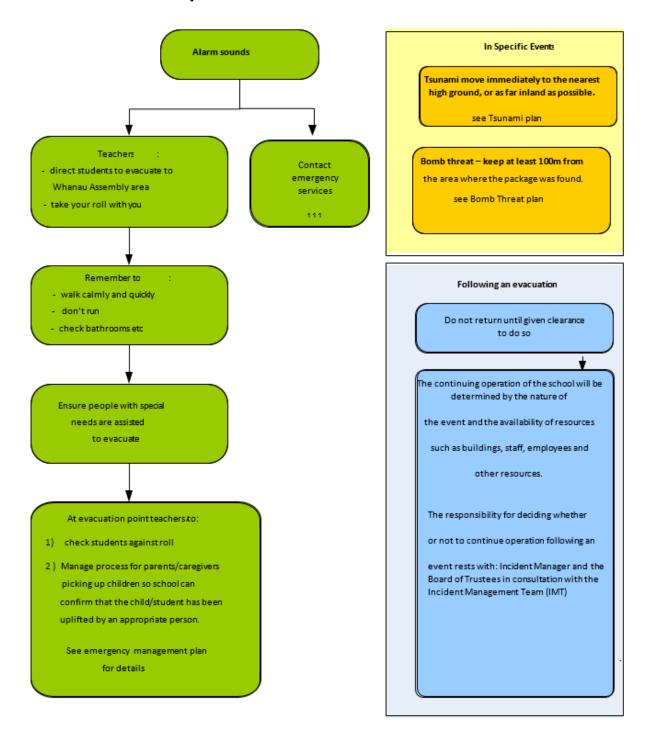




Evacuation

Evacuation from the school may be required to ensure the safety of staff and learners in an emergency event. In all cases, evacuations need to be planned and practiced.

General evacuation plan



Our Evacuation plan

Our evacuation areas (General, Fire, Earthquake)

Exit all buildings and go to the **Whaanau Assembly Area** behind Kaitoro and Tirohanga on the back fields. Secure internal and external doors and ensure all sensitive assets are secured. Building Wardens to cross-check.

Stay on the paths

Technology, upstairs via the side steps down to KTK block or in front of the library and downstairs, head across the Learning Park and down Tirohanga / Whainga steps

Information centre, pathways, kai for learning and music, head across the Learning Park and down Tirohanga / Kaitoro steps

Theatre, through the Virtual Forest, across the Atea and down between the Whare / Auaha path

SLT, staff room, careers, cashier, international, Te Tari Waiora, across the Atea and down between the Whare / Auaha path

Executive office, reception, learner reception, hauora, Te Kaha o Roto, Kaihaapai, Wellbeing across the outdoor basketball court and down between Auaha / Gym path

Gym behind the gymnasium along the astro turf and behind Auaha

Auaha exit and turn right to the outdoor basketball court then down the stairs between the court and the Gym

Kaitoro exit and turn right across the Atea then down between the Whare / Auaha path

Tirohanga exit and turn right across the Learning Park then down Kaitoro / Tirohanga steps

Whainga exit and turn right across the Learning Park then down Tirohanga / Whainga steps

Kaitataki exit and turn right in front of the Technology Block then down Whainga / Kaitataki steps

In the Assembly Area, assemble in Whaanau, Auaha from the east, then Kaitoro, Tirohanga, Whainga and Kaitataki

In each Whanau, assemble in year groups, Y9 in the east, then 10, 11, 12 and 13

Volcano Evacuation Plan/Point:

If in upstairs blocks, remain in these spaces; If on ground floors, evacuate to nearest upstairs area; stay indoors

Wait for Civil Defence instructions from the Incident Management Team (IMT)

Gas/Chemical Evacuation Plan/Point:

NB this may require the AC 'silent' alarm (musical piece) i.e. no cellphones or alarms

Evacuate to areas instructed to by the Incident Management Team (IMT)

Communications plan – parents, caregivers and others

Our emergency communications plan for parents caregivers and others

- The (IMT) Incident Management Team (senior leadership team or delegated staff) will release an incident message
- Executive Office will text and email this incident message using KAMAR and post it on the website and school Facebook page
- Amokura will then make contact with parents / caregivers as best as they can to advise them of the situation and confirm collection points at school
- Amokura will monitor and record who and when learners are picked up using Whanau Advisory rolls
- The IMT will be the only persons to use cell phones if required during the incident. Whanau Leaders and Amokura will strictly monitor the use of cell phones; learners will be required to advise their Amokura if they have made contact with their parents or caregivers or vice-versa by cell phone

Our role in a Civil Defence emergency

- Ensuring the safety of learners and staff at school during a civil defence emergency
- Where appropriate, helping the wider local community during a civil defence emergency, as part of a response coordinated by the local territorial authority.

When notified by Civil Defence, the IMT will convene and determine roles, responsibilities and spheres of action

The Incident IMT member will collaborate with local authorities and communicate with the IMT and Chairperson

External contact lists – last updated October 2020:



Emergency services contact information

Police, Fire, Ambulance	111
Police (local station)	Phone (09) 268 5800; 105
National Poison centre	Urgent line 0800 764 766 Non-urgent 03 479 7284



Essential government contact information

Ministry of Education	National Office (04) 463 8000 Traumatic Incident Team 0800 TI Team (0800 848 326) Contact Centre 0800 225 580
Ministry of Education media advice and assistance	Point of contact Senior Media Advisor, Communications Group Phone 04 463 8000 - After Hours 027 560 5387
Oranga Tamariki Ministry for Children	0508 326 459
Auckland City council (Civil Defence)	Phone 09 301 0101
Auckland Emergency Management	Point of contact: PIM Duty Manager Phone 0800 22 22 00 Mobile 021 837 176



Essential utility contact information

Power company	Mercury Energy Phone: 0800 20 18 20 Emergencies: 0800 232 5887
Gas company	Nova Energy Phone: 0800 668 236 Emergencies: 0800 668211
Electrician	Carson Electrical Phone: 09 265 0695
Plumber	Dugs Plumbing Phone: 021 127 1962
Lifts	

SPCA	Phone: 09 256 7300
Animal Management	Phone: 09 301 0101



Essential security contact information

Security	First Security
	09 573 3297; 0800 347 787
Alarm monitoring	Fortlock Monitoring
	09 920 2860; 0800 40 50 40
Fire alarm/equipment	Wormald
maintenance	0800 4 9676253 (WORMALD)



Local ECE services/schools contact information

Other schools/ECEs in local area	Contact details
ECE: Early Learning Counties	Centre Manager
Manukau	Phone 09 267 2450
School: Randwick Park Primary	Karen McMurray
School. Nandwick Park Phillary	Phone 09 267 0112
School: Manurewa Intermediate	
ochool. Waharewa Intermediate	
School: Manurewa High School	Pete Jones
Genool. Manurewa r light Genool	Phone 09 269 0690
School: James Cook High School	
Solices Sames Sock Fight Concer	



Key AC Contacts

Ney AC Contacts		
Incident Management Team	Contact details	
	School Leader (or the delegated SLT member) Robert Solomone	
Incident & Media Liaison	Extension 801; Mobile: 027 274 3336	
	Board Presiding Member	
	Sarah-Jane Whitehead	
	Mobile: 021 225 9325	
	Senior Leader Taha Hinengaro (or the delegated WL) Alastair Caine	
Operations	Extension: 802; Mobile: 027 2036429	
Sperations	Alfriston College New Era Help Desk - TeJay Ross	
	Extension: 840	
	Senior Leader Learning Leadership (or the delegated	
	WL)	
Logistics	Sarah Loomb	
Logionoo	Extension: 833; Mobile: 021 526 046	
	Property Leader – Teshwill Martin, Extension: 827	
	Finance Leader – Ananda Baskaran, Extension: 834	
	Senior Leader Taha Whaanau (or the delegated WL)	
Planning	Elinor Davie	
	Extension: 866; Mobile: 022 010 5716	
	Senior Leader Taha Wairua (or the delegated	
	WL)	
Communications	Karyn White	
	Extension: 811; Mobile: 027 338 5233	
	Alfriston College New Era Help Desk - Junior	
	Extension: 840	
	Senior Leader Taha Tinana (or the delegated staff member)	
Special Needs	Kataraina Ropati-Snell	
	Extension: 804; Mobile: 022 108 3696	
	Senior Leader Guidance and Behaviour	
	Richard Ghent	
	Extension: 855; Mobile: 0274 811 239	

Fire

This checklist outlines what to do in the event of fire. You can also use it when practising a fire drill.

	Response actions (as appropriate)
Discovery of	□ Ring the fire alarm
a fire	□ Call 111
	□ If safe to do so extinguish the fire
On hearing	□ LLs escort learners to the designated assembly point
the alarm	□ Walk calmly and quickly and avoid panic
	□ Ensure learners / visitors with disabilities are assisted by a responsible person
	□ Ensure any visitors are included in the evacuation
	□ Check rest areas, bathrooms and common rooms en route to the designated exit point
	□ Ensure all learners remain at the evacuation point until clearance to leave is given
Returning to the building(s)	Do not return to the building(s) until given the all clear by the Fire Service
Ongoing operations following a fire	The continuing operation of the school will be determined by the nature of the fire and the availability of resources such as buildings, staff, employees and other resources
	The responsibility of whether or not to continue school functions rests with the Board of Trustees, in consultation with the School Leader
	□ Contact your Ministry of Education regional office (which can help you access the Traumatic Incident team if required)

Earthquake

This checklist outlines what to do in the event of an emergency. You can also use it when practising an earthquake drill. **REMEMBER – LONG OR STRONG, GET GONE**

	Response actions (as appropriate)	
	□ If indoors:	
During an earthquake	Move no more than a few steps to a safe place and drop, cover and hold until the shaking stops. If you can, take cover under a desk or table.	
	Keep away from shelves containing heavy objects and other large items of furniture	
	Keep away from windows	
	Stay indoors until the shaking stops and it's safe to go outside	
	□ If outside:	
	Find a clear spot and drop to the ground and cover your head and neck.	
	learners to stay in the school grounds until a teacher comes to get them.	
	Keep away from buildings and power lines	
	□ Expect aftershocks.	
When the shaking stops	□ If you felt the earthquake was long (longer than a minute) or strong (hard to stand up in) then a tsunami may be imminent. IMT will liaise with Civil Defense instructions	
	□ Ensure your personal safety first	
	□ Check those around you and offer help if necessary.	
	□ If anyone requires medical assistance, call 111 and/or administer first aid.	
	□ Evacuate if required.	
	□ Get staff and learners away from dangerous areas	
	□ Listen to the radio and civil defence mobile alerts for instructions from Civil Defence.	
	□ If you smell gas or hear a blowing or hissing noise, open a window and get everyone out quickly. Turn off the gas, using the outside main valve if you can. If you turn off the gas for any reason, it must ONLY be turned back on by a registered plumber or gas fitter.	

Ongoing operations following the earthquake	□ The continuing operation of the school will be determined by the nature of the emergency and the availability of resources such as buildings, staff, employees and other resources. The responsibility of whether or not to continue school functions rests with the Board of Trustees, in consultation with the School Leader.
	□ Contact your Ministry of Education regional office (which can help you access the Traumatic Incident team if required).

Flooding

Flooding can happen quickly and have serious impacts. Flooding may be caused by heavy rain, overflowing creeks and rivers and high tides or tsunamis in coastal and low-lying areas.

Floods within a building can also be caused by normal wear and tear failures of pipe joints, vandalism, or be the result of earthquakes.

	Response actions (as appropriate)
	□ Check with your local civil defence emergency management office if the school is in a flood prone area.
Before a flood	□ Learn flood warning signs and understand your community's public alerting system.
	□ Plan and practice the community flood evacuation plan from local civil defence.
	□ Be ready to act quickly. Floods and flash floods can happen quickly and without warning
Elooding	□ Evacuate if required (and get to higher ground)
Flooding reported or sighted	□ Follow the instructions and advice of emergency services and civil defence and emergency management authorities.
	□ If safe to do so, move records and equipment onto higher floors or onto furniture as high as possible
	□ If flood is due to burst pipes etc, turn off the water at the mains if possible
	□ Flood dangers do not end when the water begins to recede. Continue to listen to communication channels and don't return until authorities indicate it is safe to do so.
After a flood	□ Get medical care if necessary. Contaminated water can cause infection.
Aitoi a noou	□ Stay away from damaged areas. Your presence might hamper rescue and other emergency service operations.
	□ Contact your Ministry of Education regional office (which can help you access the Traumatic Incident team if required).

Volcanic eruption and ashfall

	Response actions (as appropriate)		
If you are at risk from	□ Learn about your community's warning systems and emergency plans.		
Volcanic Activity	□ Develop an evacuation plan for volcanic eruptions and make sure everyone is aware and practices it.		
When a volcano	□ Listen to your radio or TV and civil defence mobile alerts for advice and information		
threatens	□ Contact your local Civil Defence Group for advice on the volcanic hazards that could affect your school during an eruption.		
	□ Check that staff know what to do. Revise with learners.		
Large eruption	□ Evacuation: If the school is in the path of potential lava flows, pyroclastic flows, surges or lahars be prepared to evacuate when asked to by controlling authorities (i.e. police, civil defence etc).		
	□ Ensure that staff and learners stay indoors. Have dust masks available.		
	□ Close windows and doors. In heavy ash falls, windows and doors may need additional sealing to avoid ash entering the school buildings.		
	□ Turn off air-conditioning units and any other equipment that draws in or blows air.		
Ash Fall	□ Protective clothing (especially if working in the ash fall) should be worn by anyone who has to work outside in an emergency and goggles used to protect the eyes. Volcanic ash is very abrasive. Properly fitted, P2 or N95 - rated safety masks are recommended for anyone in contact with ash.		
	□ Monitor the amount of ash on roofs. Roofs may collapse under the weight of ash causing injury to the occupants. Evacuate buildings which show signs of roof sagging.		
	□ Disconnect roof-fed water supply only when ash fall is occurring or during the clean up to stop ash entering the storage tanks.		
	□ If possible have school outdoor equipment, cars etc parked under-cover or cover them.		
Cleaning up after an ash fall	The local council and CDEM group will provide advice on cleaning up and disposing of ash.		
	□ Contact your Ministry of Education regional office (which can help you access the Traumatic Incident team if required).		

Pandemic

The **Ministry of Health** leads the Government's response to a pandemic. It is the responsibility of other agencies to plan for and respond to a pandemic in their respective sectors and settings, based on the direction set out by the Ministry of Health. At all times updates and latest information should be accessed from the Ministry of Health.

Pandemics by their nature are unpredictable in terms of timing, severity and the population groups that are most affected. Planning for an infectious disease outbreak is as important as planning for other emergencies.

Pre-response and Response actions (as appropriate)
Planning
□ Encourage and support staff to stay home when feeling unwell
□ Consider having a supply of Personal Protective Equipment (PPE) gloves, face masks, antiseptic hand wash,
 Develop a communications plan for staff, learners, families and other interested members of the community.
□ Identify an appropriate space to be used as an isolation area
 Communicate with Auckland Regional Public Health Service 09 623 4600; for notifications contact Christine, 09 623 4600, Extension 27134
Response – when a pandemic has been advised or declared
□ Regularly check for updates on the Ministry of Health website (Ministry of Health NZ) or http://www.arphs.health.nz
 Use posters available from Ministry of Health <u>re cough / sneeze etiquette,</u> <u>handwashing</u>
□ Consider social distancing strategies. Information on this is available from the Ministry of Health.
Consider implementing an enhanced cleaning routine of touch points and common spaces as a precaution.
 Consider limiting visitors/outsiders on school premises - including contractors and parents/caregivers.
□ Establish the isolation area (as required)

п L	iaise with your local Medical Officer of Health (M	OoH):
	Name: Duty Doctor	
	Contact number: 09 623 4600, Extension 26810	
	Address: ARPHS	

Gas leak

	Response actions (as appropriate)		
	□ Consider evacuating the area or the school/ECE. Do not re-enter building or outside area until cleared by authorised personnel		
	□ Turn off the main valve		
	□ If possible and safe to do so open windows to allow the gas to dissipate.		
If gas leak is	□ Rescue any person in immediate danger but only if safe to do so.		
suspected	□ Do not:		
	 operate any electrical switches, including lights or alarms. use cell phone in area where leak is occurring – even if outside of building allow anyone to smoke in the vicinity 		
	□ Warn others in the immediate area		
	□ Call emergency services (111) if required		
	□ Call our local gas company:		
	Company: Nova Energy		
	Ph: 0800 668211		
	Our account number: 102601		
	□ Contact your Ministry of Education regional office (which can help you access the Traumatic Incident team if required).		

Chemical spill

All chemical spills must be treated as toxic and dangerous. They can be in liquid form, solids, powder or gas.

Response actions (as appropriate)	
Become aware of chemical spill	 Move all people in the vicinity to a safe area. Consider: evacuation of entire school if required and safe to do so Alternatively, it may be safer to stay indoors and seal doors, windows, other openings and switch off any air intake units.
	□ If required, contact emergency services on 111
	□ Give appropriate first aid to anyone in contact with the spill
	□ Notify the School Leader and staff
	□ Consideration may have to be given to how learners will be able to leave the school after finishing time if the spill has not been made safe by then.
	□ Contact your Ministry of Education regional office (which can help you access the Traumatic Incident team if required).

Dealing with a suspicious letter or package

When dealing with suspicious packages the utmost caution must be exercised and no attempts must be made to touch, move or examine the package.

Note: If a suspected bomb - Do not use a cell phone or other radio device anywhere near the package.

	Response actions (as appropriate)		
	□ Note the location of the package and a description of it (markings etc).		
In general	□ Do not touch, shake or attempt to move the package.		
	□ Check with the addressee to see if they are expecting the package		
	□ Isolate the item.		
	□ Call the police (111) and advise them of the circumstances, the description of the package and its location.		
	□ As appropriate, position staff at a safe distance to direct people away from the area where package/letter is.		
	□ Consider evacuating the area or the school (Take police advice)		
	□ Put on gloves and place opened letter/package in a plastic bag		
If you open a letter/packag e and	□ If hands or any part of the body may have come into contact with the envelope or package then wash with soap and water		
discover	□ If contents spilled		
powder:	Do not clean up or wipe spilt contents		
	Avoid breathing the powder or spores		
	 Clear all people from the area and isolate the area (close doors & prevent access) 		
	Switch off air conditioning		
	Wash hands with soap and hot water.		
	□ If contents are spilt on clothing		
	Select a room for changing		
	Remove clothing and place in plastic bag		
	Shower with soap and hot water Change into other elethors		
	Change into other clothes		

Bomb threats

Keep calm. Do not hang up. A dialogue with the caller is important as information that may be gleaned from the caller can help assess the current situation and help police with further inquiries.

Let the caller talk, ask the questions as the opportunity arises and avoid being confrontational

Questions			Answers	
When is the bomb going to explode?				
Where is the bomb?				
What does the bomb	look like?			
What kind of bomb i	s it?			
What is the explosiv	e type and quantit	y?		
Why did you place the	ne bomb?			
What is your name?				
Where are you?				
What is your addres	s?			
Exact wording of the	threat:			
The Caller				
Sex:			□ Male □ Fem	ale
Estimated age:				
Any speech impediment (specify):				
Accent (specify):				
Voice- loud – soft et	C:			
Speech – fast – slov	Speech – fast – slow etc:			
Manner, calm emotional etc:				
Did you recognise the voice?		□Yes □No		
If so who do you think it was?				
Was the caller familiar with the area?		□Yes □No		
Threat Language				
□ Well spoken	□ Irrational	□ Message r	ead by caller	□ Other:
□ Incoherent □ Taped □ Abusive				
Any background noises?				

□ Street noise	□ Aircraft	□ Music	□ Vehicle
□ House noise	□ Voices	□ Machinery	□ Other:
Call taken			
Date://	Time:	Length of call:	Number called:

This checklist for bomb threats should be kept by the phone. Staff who would normally answer the phone should be briefed on the questionnaire to ensure some familiarity with it. Refer NZ Police check list in Main Reception.

Trespasser on the school grounds

Only follow this process if it is clear that the trespasser does <u>not</u> come under the category of Violent Intruder (see following page).

Trespassing is where a person enters school and either:

- Has been requested to leave, or
- their behaviour is such that the school would not give permission for them to be there.

Incident type	Response actions (as appropriate)
You become aware of a person on the	□ Assess the nature of the trespasser: non-threatening or aggressive (if aggressive – follow the violent intruder process, next page).
school grounds that	□ If appropriate, greet the trespasser, advise them who you are, and ask them why they are there. Whenever possible, ensure that you have a colleague with you.
does not have permission to be there.	□ If the reason for the visit appears legitimate, take the person to the main reception where the reasons for the visit can be dealt with.
Become	□ If the reason for the visit is not legitimate, explain that they have to leave the premises.
aware that there is a trespasser on	□ Notify SLT or another staff member of the description, location and activity of the trespasser.
the property.	□ Ensure the learners and staff are safe and the classrooms are kept secure.
	If the person leaves when requested they are no longer considered a trespasser.
If the	□ Explain that staff will have to call the police.
trespasser refuses to	□ If the trespasser still refuses to leave, ask a colleague to call the police.
leave when requested	□ If it is safe, stay with the trespasser until the police arrive.
	□ If the trespasser gives any indication of violence walk away (if possible keep the trespasser under observation from a safe distance until police arrive).
	□ When police arrive, update them on the situation.
	□ Ensure the incident is documented and filed (including providing a report to police).
Follow-up	□ Contact your Ministry of Education regional office (which can help you access the Traumatic Incident team if required).
actions	□ Consider:
	 debriefing staff on the incident and assess if your Emergency Management process worked correctly or needs amendments. debriefing learners if the incident was a public one to prevent rumours and speculation.

Note: There is no authority under the Trespass Act 1980 for the occupier to physically eject the person from the premises. If a trespasser refuses to leave when requested, he or she should be told that the police will be called. The police have the option to arrest and charge the person with an offence, however they will assess each incident and take what they think is appropriate action. As well as the process under the Trespass Act, the Education Act 1989, section 139C makes it an offence to intentionally insult, abuse, or intimidate a teacher or other member of staff on school premises.

Violent intruder

This checklist provides a very basic guide to managing a Violent Intruder incident.

The aftermath of a Violent Intruder incident will require careful management as even in the 'best case' scenario of no one being injured there may be traumatised staff and pupils, concerned parents, disruption to your school or ECE and media interest.

	Response actions (as appropriate)	
Shots are heard or a violent intruder is seen on the premises	 □ Call 111 Identify yourself and your school/ECE, including address Details of situation Details of any casualties Description of weapons, number of shots etc Description and location and identity of offender if known Identify the 'target' of aggression if known If safe, move to predetermined safe position to await Police arrival Alert staff/learners (avoid using the fire alarm). Our alert system: Alfriston College computer network alert □ Move everyone out of hallways and into rooms. □ Lock and/or barricade, or cover if possible, doors/windows. □ Keep quiet and do not leave the classroom unless it is safe to do so. □ Should the event occur, while learners are outside in playing fields: instruct learners to move to the nearest secure room, or to a safe-predetermined, assembly area (which may include an off-site area close to the school/ECE). 	
	 □ Once police arrive, liaise with them to secure crime scene(s) □ The Trauma Incident Teams will provide support (see contact list for phone number). 	
Following the incident	□ Liaise with the media □ Consider whether to temporarily close, or continue operating. (The Trauma Incident Teams will provide guidance on suitable responses) □ Continue to monitor the wellbeing of learners and staff	
	- Continue to monitor the wellbeing of learners and stall	

Serious injury or death

The sudden death (or serious injury) of a child, young person, staff member or family/whānau member has the potential to create significant dangers or risks to the physical and emotional wellbeing of children, young people and people within a community.

The event also has the potential to cause sudden and/or significant disruption to the effective operation of our school and community. If the aftermath is poorly or insensitively handled, it can impact on those affected and attract adverse media or public comment.

	Response actions (as appropriate)
Death / serious injury occurs at school	□ Ensure your own safety. Assess area for danger (eg: live wires, poisonous substances etc)
	□ Do not assume death has occurred – give immediate first aid
	□ Call emergency services
	□ Notify SLT; isolate and contain the area as per Health, Safety and Work Act requirements
	□ School Leader to advise (as soon as possible):
Action after medical personnel have taken over	staffBoard and Presiding Member
	□ Consider accompanying police to advise parents.
	□ Advise the Ministry of Education Trauma Incident Team on 0800 84 83 26. This team will help guide you on managing the response (including how to advise learners, arrange counselling etc)
	□ Advise Worksafe New Zealand on 0800 030 040
	□ Complete incident form with all known details
	□ Ensure the designated media person for the school is fully briefed

If the death or serious injury occurs outside of school, follow the appropriate steps noted above.

This document should also refer to the WorkSafe notifiable event definition: https://www.worksafe.govt.nz/notifications/notifiable-event/what-is-a-notifiable-event/

Online resources

Visit the Ministry of Education website to assist in managing this type of response in ECE services:

www.education.govt.nz/school/learner-support/emergencies

Traumatic Incident Team

Contact the Ministry of Education Traumatic Incident team on 0800-TI TEAM / 0800 84 83 26

Missing child or learner

All instances of a child or learner going missing from school have to be treated urgently and steps taken to find the missing person or confirm their safe whereabouts.

There can be many reasons and associated dangers for a missing child including:

- the proximity of dangerous hazards to the school
- the possibility of an abduction
- the possibility that the child has been picked up by a parent or caregiver
- the child has decided to leave school for the day
- the child has felt unwell and simply gone home.

Until the child has been found or confirmed in a safe location, action must be taken to locate them.

	Response actions (as appropriate)
Information or notification that a child / learner is missing	 Confirm: that the person had been present at school at some time during the day, and if so; when they were last seen
	□ Notify SLT and staff
	□ Search the school.
If child or learner is found	□ If child found injured or ill, call for medical assistance if required.
	□ Notify SLT and other searchers.
	□ Establish what happened and complete incident report
	□ Arrange for the child's parents or caregivers to be advised
If child or learner is not found	□ Notify the police immediately
	□ Notify the parents / caregivers immediately
	□ Contact your Ministry of Education regional office (which can help you access the Traumatic Incident team if required).